

Oracle® Banking Credit Facilities Process Management Covenants and Conditions Dashboard User Guide



Release 14.8.1.0.0

G41999-01

October 2025

ORACLE®

Copyright © 2025, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

1 Preface

1.1	Purpose	1-1
1.2	Audience	1-1
1.3	Documentation Accessibility	1-1
1.4	Conventions	1-1
1.5	Related Resources	1-2
1.6	Screenshot Disclaimer	1-2
1.7	Acronyms and Abbreviations	1-2
1.8	Basic Actions	1-2
1.9	Symbols and Icons	1-3
1.10	Prerequisite	1-6

2 Covenants and Conditions Dashboard

2.1	Basic Info Section	2-3
2.2	Overall Summary section	2-3
2.3	Covenants Compliance Summary	2-5
2.4	Conditions Compliance Summary	2-6
2.5	Upcoming Events	2-8
2.6	Pending Events	2-11
2.7	Covenants History	2-15
2.8	Conditions History	2-17

Index

1

Preface

- [Purpose](#)
- [Audience](#)
- [Documentation Accessibility](#)
- [Conventions](#)
- [Related Resources](#)
- [Screenshot Disclaimer](#)
- [Acronyms and Abbreviations](#)
- [Basic Actions](#)
- [Symbols and Icons](#)
- [Prerequisite](#)

1.1 Purpose

This guide is designed to help the user to quickly get acquainted with the Customer Standard Instructions maintenance process.

1.2 Audience

This guide is intended for the central administrator of the Bank who controls the system and application parameters and ensures smooth functionality and flexibility of the banking application.

1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.

1.4 Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.

Convention	Meaning
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1.5 Related Resources

For more information on any related features, refer to the following documents

- *Oracle Banking Security Management System User Guide*
- *Routing Hub Configuration User Guide*
- *Oracle Banking Getting Started User Guide*

1.6 Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

1.7 Acronyms and Abbreviations

The list of the acronyms and abbreviations used in this guide are as follows:

Table 1-1 Acronyms and Abbreviations

Abbreviation	Description
System	Core Maintenance Module
NLP	Natural Language Processing
REST	Representational State Transfer

1.8 Basic Actions

Table 1-2 Basic Actions

Action	Description
Approve	Used to approve the initiated report. This button is displayed, once the user click Authorize .
Audit	Used to view the maker details, checker details, and report status.
Authorize	Used to authorize the report created. A maker of the screen is not allowed to authorize the report. Only a checker can authorize a report, created by a maker.
Close	Used to close a record. This action is available only when a record is created.
Confirm	Used to confirm the performed action.
Cancel	Used to cancel the performed action.

Table 1-2 (Cont.) Basic Actions

Action	Description
Compare	Used to view the comparison through the field values of old record and the current record. This button is displayed in the widget, once the user click Authorize .
Collapse All	Used to hide the details in the sections. This button is displayed, once the user click Compare .
Expand All	Used to expand and view all the details in the sections. This button is displayed, once the user click Compare .
New	Used to add a new record. When the user click New , the system displays a new record enabling to specify the required data.
OK	Used to confirm the details in the screen.
Save	Used to save the details entered or selected in the screen.
View	Used to view the report details in a particular modification stage. This button is displayed in the widget, once the user click Authorize .
View Difference only	Used to view a comparison through the field element values of old record and the current record, which has undergone changes. This button is displayed, once the user click Compare .
Unlock	Used to update the details of an existing record. System displays an existing record in editable mode.

1.9 Symbols and Icons

The following symbols and icons are used in the screens.

Table 1-3 Symbols and Icons - Common

Symbol/Icon	Function
	Minimize
	Maximize
	Close

Table 1-3 (Cont.) Symbols and Icons - Common

Symbol/Icon	Function
	Perform Search
	Open a list
	Add a new record
	Navigate to the first record
	Navigate to the last record
	Navigate to the previous record
	Navigate to the next record
	Grid view
	List view

Table 1-3 (Cont.) Symbols and Icons - Common

Symbol/Icon	Function
	Refresh
	Click this icon to add a new row.
	Click this icon to delete an existing row.
	Click to view the created record.
	Click to modify the fields.
	Click to unlock, delete, authorize or view the created record.

Table 1-4 Symbols and Icons - Audit Details

Symbol/Icon	Function
	A user
	Date and time

Table 1-4 (Cont.) Symbols and Icons - Audit Details

Symbol/Icon	Function
	Unauthorized or Closed status
	Authorized or Open status

Table 1-5 Symbols and Icons - Widget

Symbol/Icon	Function
	Open status
	Unauthorized status
	Closed status
	Authorized status

1.10 Prerequisite

Specify the **User ID** and **Password**, and login to **Home** screen.

2

Covenants and Conditions Dashboard

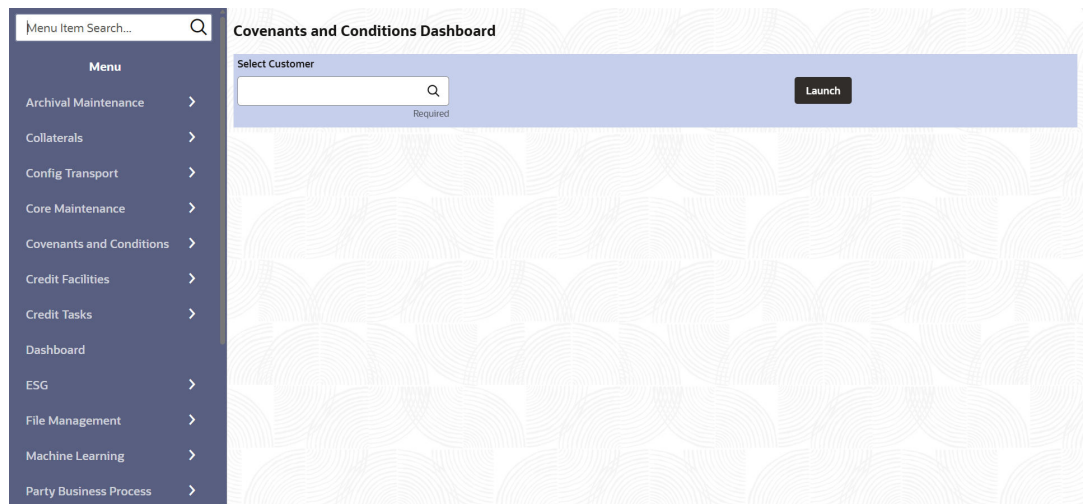
This topics provides information about Covenants and Conditions Dashboard.

The **Covenants and Conditions** Dashboard will show all the covenants and conditions linked to a Borrower/customer.

1. On the homepage, click **Menu** and click **Covenants and Conditions**.

The **Covenants and Conditions Dashboard** displays.

Figure 2-1 Covenants and Conditions Dashboard

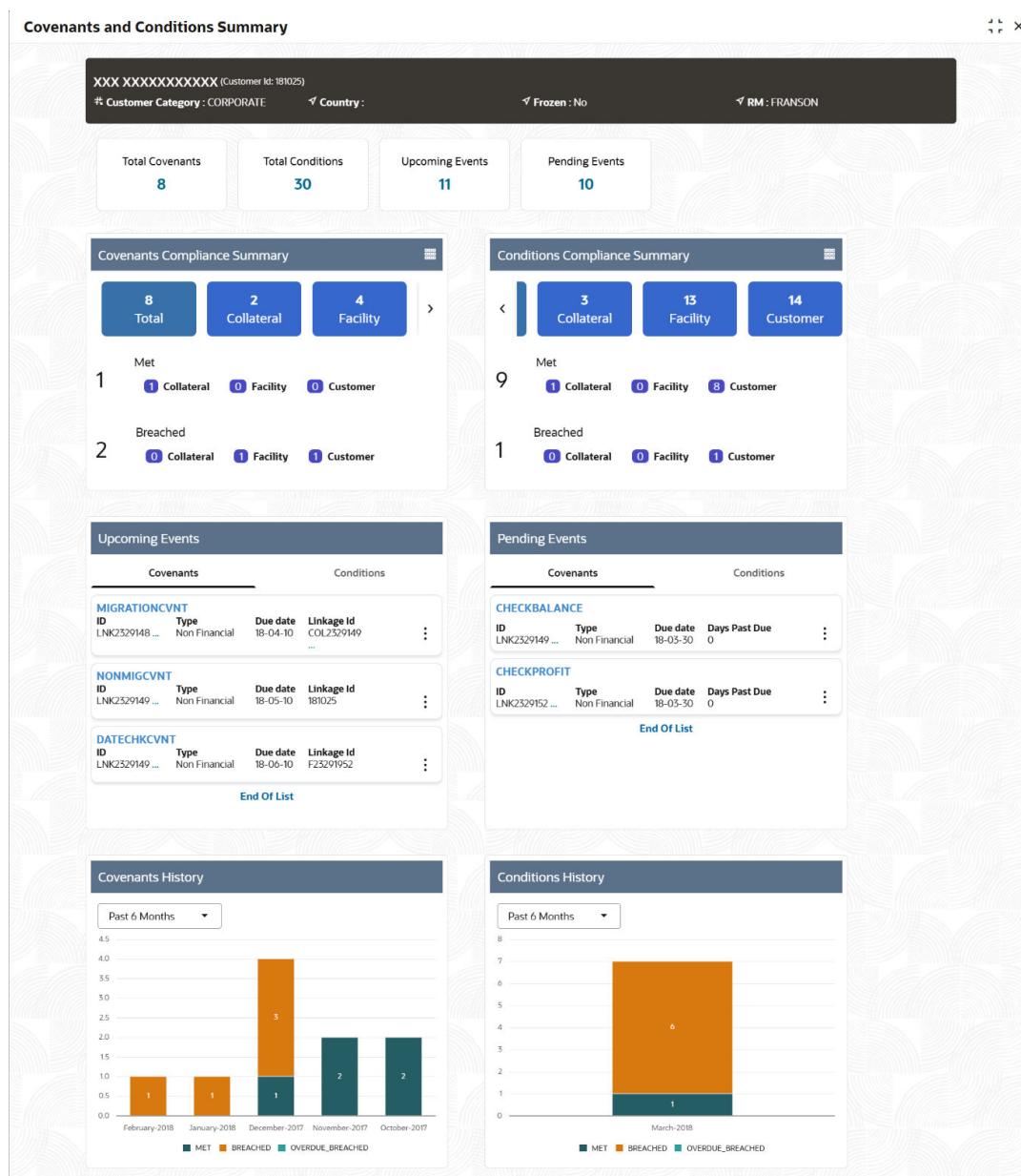


2. Select the **Customer number** from the LOV.
3. Click **Launch**.

The **Covenants and Conditions Summary** screen displays with the following tiles:

- a. **Basic Info section**
- b. **Overall Summary section**
- c. **Covenants Compliance Summary**
- d. **Conditions Compliance Summary**
- e. **Upcoming Events**
- f. **Pending Events**
- g. **Covenants History**
- h. **Conditions History**

Figure 2-2 Covenants and Conditions Summary



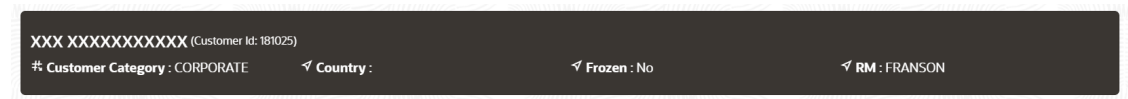
- **Basic Info Section**
This topic provides detailed information on the Basic Info tile available in the Covenants and Conditions Dashboard.
- **Overall Summary section**
This topic provides detailed information on the Overall Summary section available in the Covenants and Conditions Dashboard.
- **Covenants Compliance Summary**
This topic provides detailed information on the Covenants Compliance Summary tile available in the Covenants and Conditions Dashboard.
- **Conditions Compliance Summary**
This topic provides detailed information on the Conditions Compliance Summary tile available in the Covenants and Conditions Dashboard.

- [Upcoming Events](#)
This topic provides the systematic instructions to view upcoming events on the dashboard.
- [Pending Events](#)
This topic provides the systematic instructions to view pending events on the dashboard.
- [Covenants History](#)
This topic provides detailed information on the Covenants History tile available in the Covenants and Conditions Dashboard.
- [Conditions History](#)
This topic provides detailed information on the Conditions History tile available in the Covenants and Conditions Dashboard.

2.1 Basic Info Section

This topic provides detailed information on the Basic Info tile available in the Covenants and Conditions Dashboard.

Figure 2-3 Basic Info Section



For more information, refer to the fields description table below.

Table 2-1 Basic Info Section

Fields	Description
Customer Name	Displays the customer's full name for the customer ID selected from the previous screen.
Customer ID	Displays the unique identification of the Customer/ Borrower ID.
Customer Category	Displays whether the customer is • CORPORATE • FINANCIAL INSTITUTION • RETAIL
Country	Displays the country code of the customer.
Frozen	Displays whether the bank has restricted access to the funds and transactions associated with that account or not. The available options are: • Yes • No
RM	Display the RM ID associated to the selected customer.

2.2 Overall Summary section

This topic provides detailed information on the Overall Summary section available in the Covenants and Conditions Dashboard.

This section displays the below information, that are:

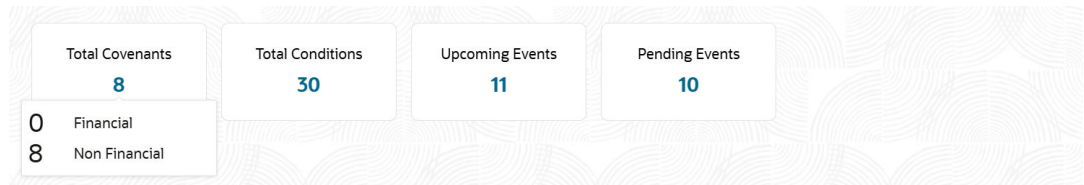
Figure 2-4 Overall Summary



- **Total Covenants**

Displays the total sum of the customer, facility, and collateral-linked covenants. When the user click on the number, a pop-up will display the Number of Financial Covenants and Number of Non-Financial Covenants.

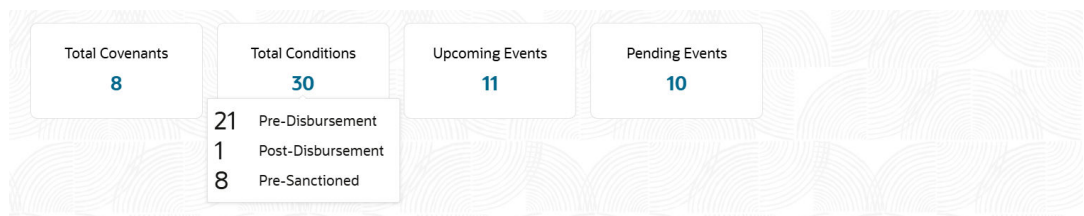
Figure 2-5 Overall Summary - Total Covenants



- **Total Conditions**

Displays the total sum of the customer, facility, and collateral-linked conditions. When the user click on the number, a pop-up will display the Number of Pre-Disbursement, Number of Post-Disbursement and Number of Pre-Sanctioned Conditions.

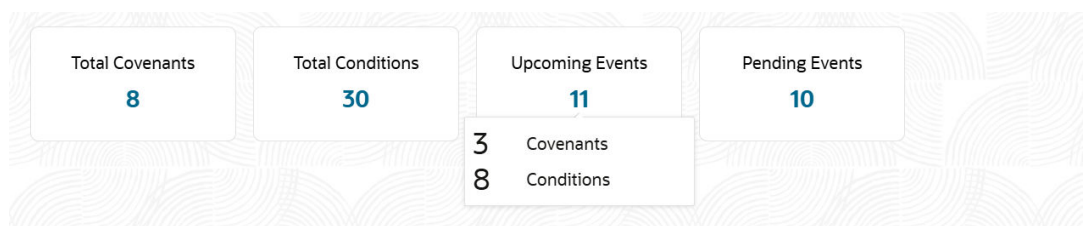
Figure 2-6 Overall Summary - Total Conditions



- **Upcoming Events**

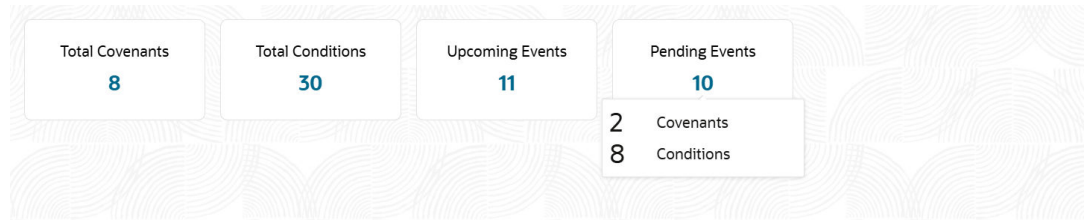
Displays the number of tracking tasks for covenants and conditions that will be generated in the next 30 days from the current date. When the user click on the number, a pop-up will display the total tasks for covenants and conditions that will be generated in the next 30 days.

Figure 2-7 Overall Summary - Upcoming Events



- Pending Events**
 Displays the number of pending Covenants or Conditions that have past the due date. When the user click on the number, a pop-up will display the Number of Pending Covenants and Number of Pending Conditions.

Figure 2-8 Overall Summary - Pending Events



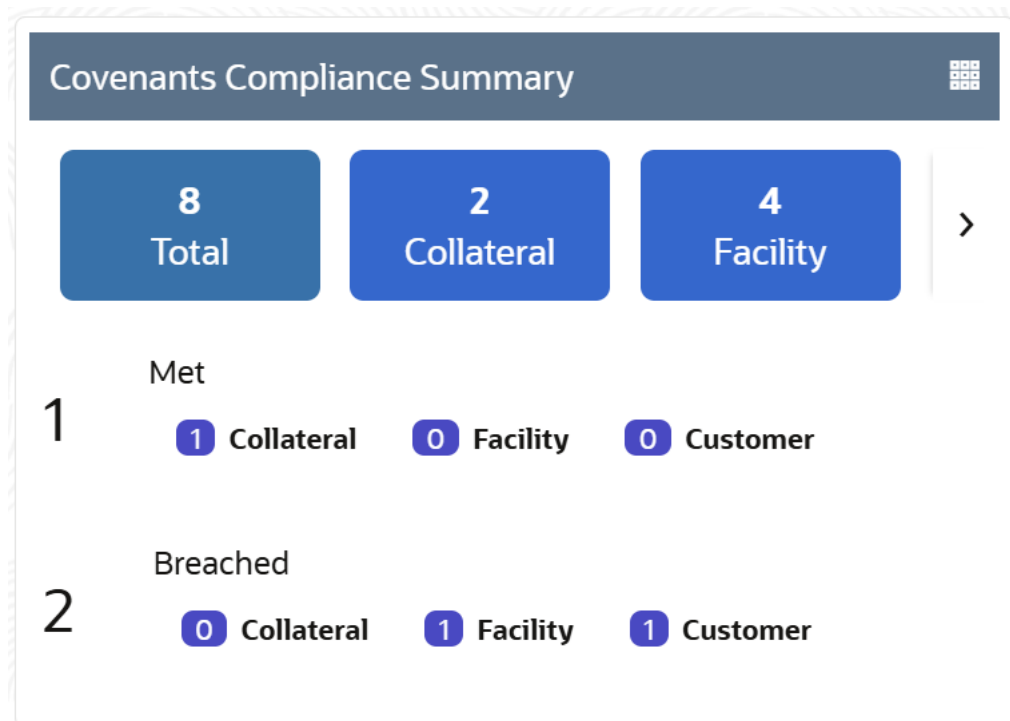
2.3 Covenants Compliance Summary

This topic provides detailed information on the Covenants Compliance Summary tile available in the Covenants and Conditions Dashboard.

This tile displays the total sum of all the covenants and sum of covenants linked at the customer, facility and collateral and other entities if any.

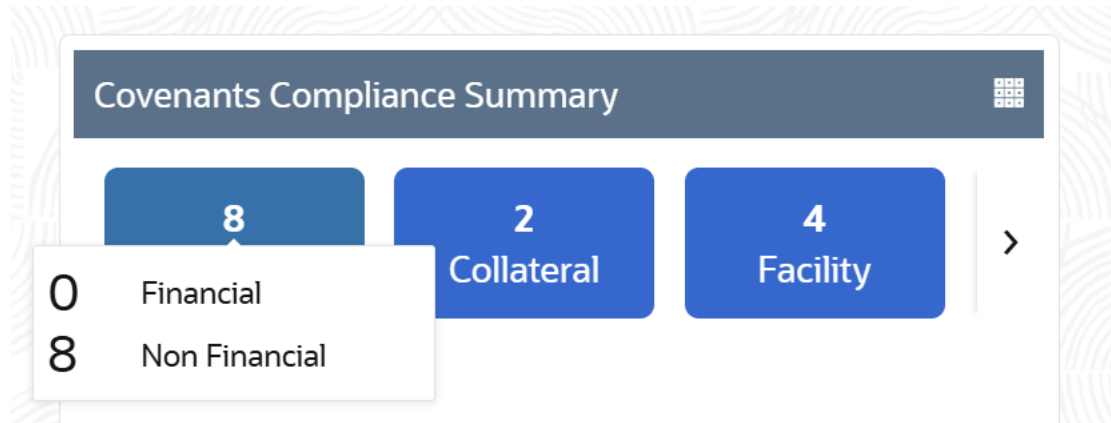
Also displays the count of Met and Breached on different linked entities.

Figure 2-9 Covenants Compliance Summary



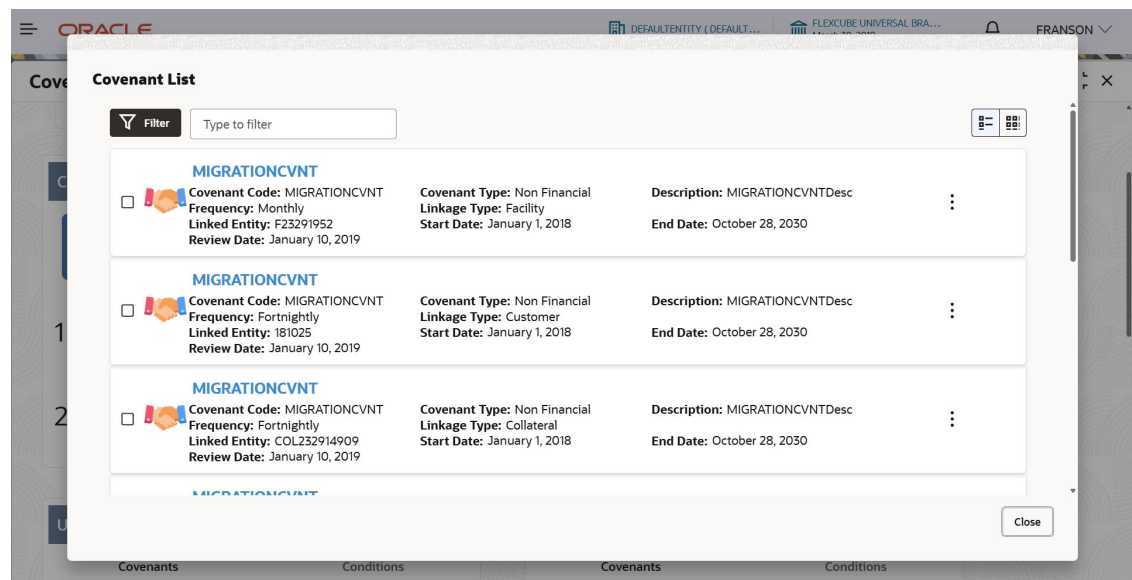
On clicking on the number, the pop-up will display the Number of Financial Covenants and Number of Non-Financial Covenants associated with.

Figure 2-10 Covenants Compliance Summary - insights



Click the icon placed at the top right of the header pane, it will display the covenant list dialog.

Figure 2-11 Covenants Compliance Summary_Covenant List



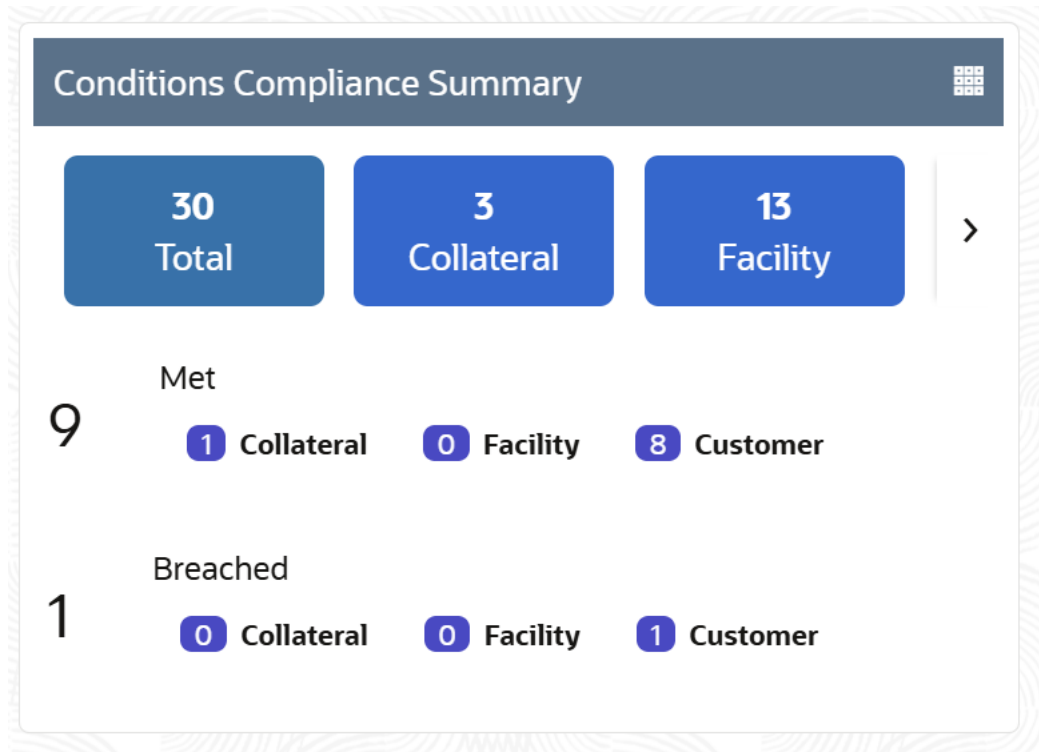
2.4 Conditions Compliance Summary

This topic provides detailed information on the Conditions Compliance Summary tile available in the Covenants and Conditions Dashboard.

Similar as Covenant Compliance Summary title, The Conditions Compliance Summary tile displays the total sum of all the conditions and the sum of conditions linked to the customer, facility, and collateral and other entities, if any (This is implemented on the Total and all the other linked entities number click).

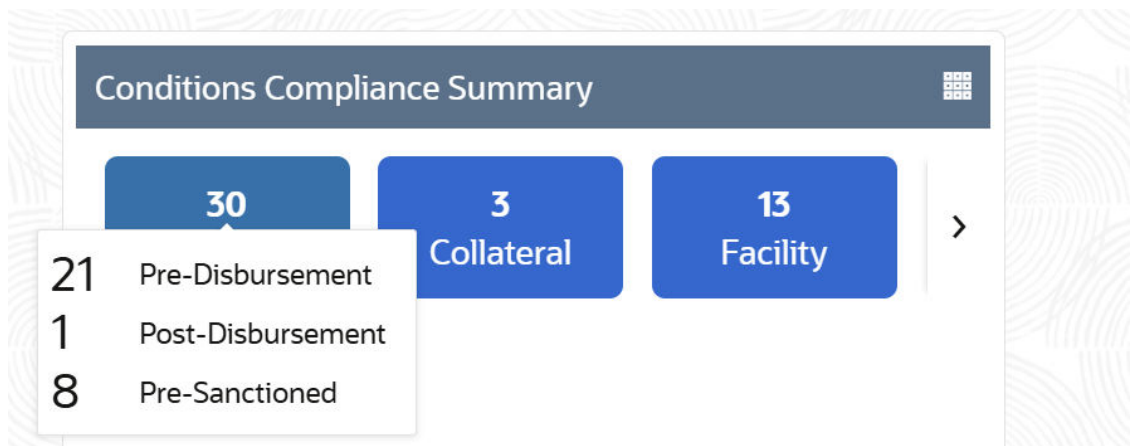
Also displays the Met and Breached conditions count on different linked entities.

Figure 2-12 Conditions Compliance Summary



On clicking on the number, the pop-up will display the Number of Pre-Sanctioned, Number of Pre-Disbursement, and Number of Post-Disbursement Conditions associated with it (This is implemented on Total and all the other linked entities number click).

Figure 2-13 Conditions Compliance Summary Details



2.5 Upcoming Events

This topic provides the systematic instructions to view upcoming events on the dashboard.

In the Upcoming Events tile, user can view the number of tracking tasks for covenants and conditions that will be generated in the next 30 days from the current date. By default, the **Covenants** tab will be selected.

Figure 2-14 Upcoming Events

Pending Events

Covenants

Conditions

CHECKBALANCE

ID	Type	Due date	Days Past Due	
LNK2329149 ...	Non Financial	18-03-30	0	⋮

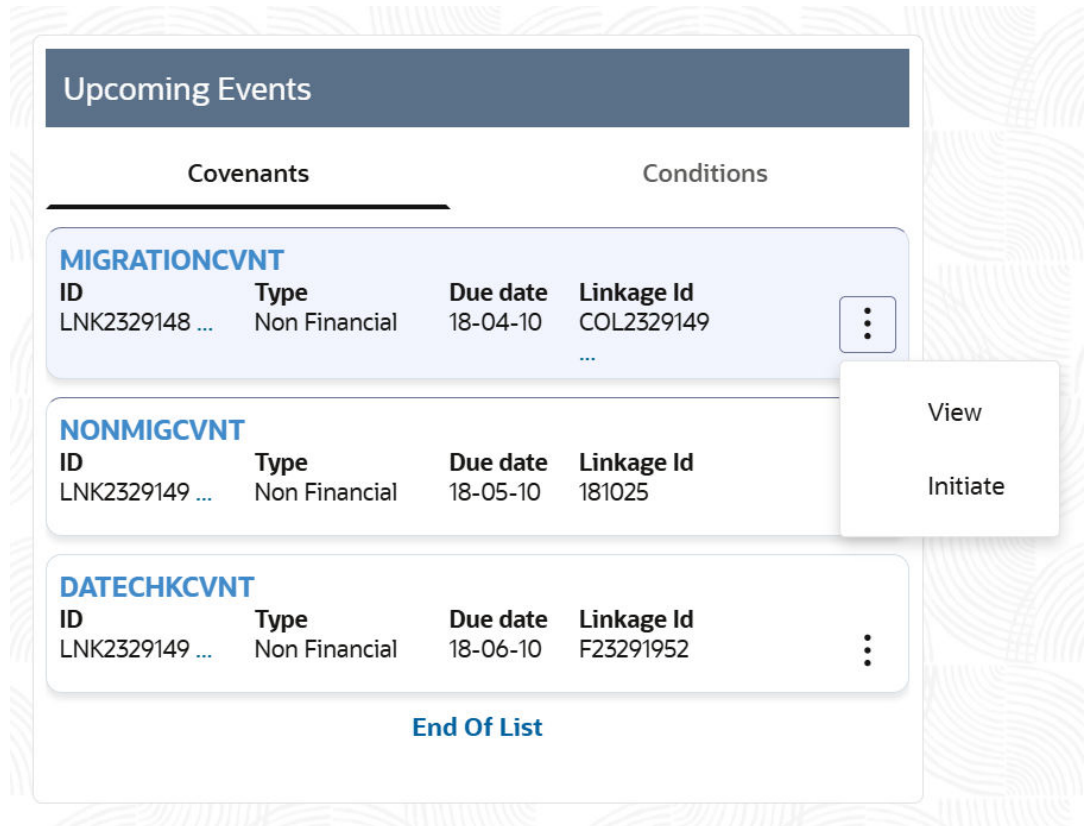
CHECKPROFIT

ID	Type	Due date	Days Past Due	
LNK2329152 ...	Non Financial	18-03-30	0	⋮

End Of List

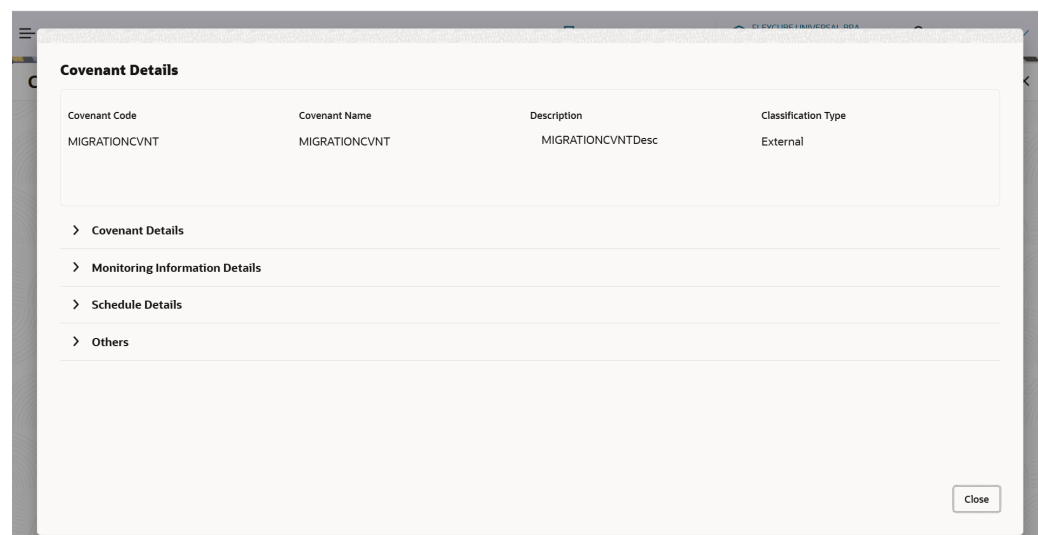
1. Click the menu in each Covenant linkage list item and select one of the following options:

Figure 2-15 Upcoming Events - Menu



- If the user click **View**, it redirects to respective **Covenant Details** dialog.

Figure 2-16 Upcoming Events - Covenant Details



- If the user click **Initiate**, the covenant task will be initiated and the respective list item will be removed from the covenant list under the **Upcoming Events** tile.
2. Similar to Covenant tab, user can select **Conditions** tab to view the list of Conditions.

Figure 2-17 Upcoming Events - Conditions tab

Upcoming Events				
Covenants		Conditions		
D388				
ID	Type	Due date	Linkage Id	
TC2580280	Pre-Disbursement	18-05-30	F2580575	⋮
D38				
ID	Type	Due date	Linkage Id	
TC2580280	Pre-Disbursement	18-05-30	F2580575	⋮
D389				
ID	Type	Due date	Linkage Id	
TC2580280	Pre-Disbursement	18-05-30	F2580575	⋮
Load More				

- Click on the menu in each Condition linkage list item and select **View** option. The **Conditions Details** dialog displays.

Figure 2-18 Upcoming Events - Condition Details

Condition Details

Conditions code: D388

Conditions description: Obtain insurance coverage to protect against specific risks

Conditions clause: Obtain insurance coverage to protect against specific risks such as property damage or loss

Conditions type: PRED

Due date: May 30, 2018

Notice Days: 0

Grace Days: 0

Customer Linkage

Line number	Facility type	Facility category	Facility description	Parent line number
SFLINI	Non Funded	TL	test	

Close

4. Click **Initiate**, a condition tracking task will be initiated and respective item will be removed from the conditions list.
5. When the list has more items, click **Load More** button to get the more items on the page.

Figure 2-19 Upcoming Events - Load More

Covenants		Conditions		
D388	ID TC2580280	Type Pre-Disbursement	Due date 18-05-30	Linkage Id F2580575
D38	ID TC2580280	Type Pre-Disbursement	Due date 18-05-30	Linkage Id F2580575
D389	ID TC2580280	Type Pre-Disbursement	Due date 18-05-30	Linkage Id F2580575

Load More

2.6 Pending Events

This topic provides the systematic instructions to view pending events on the dashboard.

Like as Upcoming tile, the user can view the number of pending covenants or pending conditions in the **Pending Events** tile that have past the due date. By default, the **Covenants** tab will be selected.

Figure 2-20 Pending Events

Pending Events

Covenants

Conditions

CHECKBALANCE

ID	Type	Due date	Days Past Due	
LNK2329149 ...	Non Financial	18-03-30	0	⋮

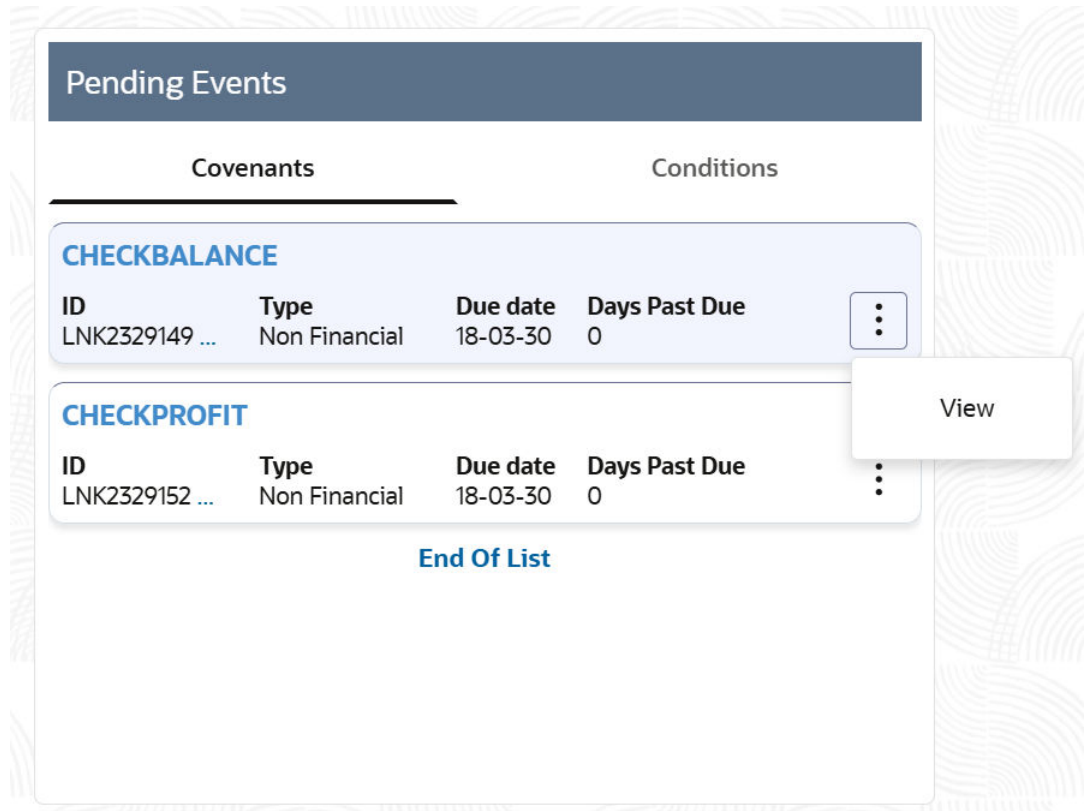
CHECKPROFIT

ID	Type	Due date	Days Past Due	
LNK2329152 ...	Non Financial	18-03-30	0	⋮

End Of List

1. Click the menu in each Covenant linkage list item and select the **View**.

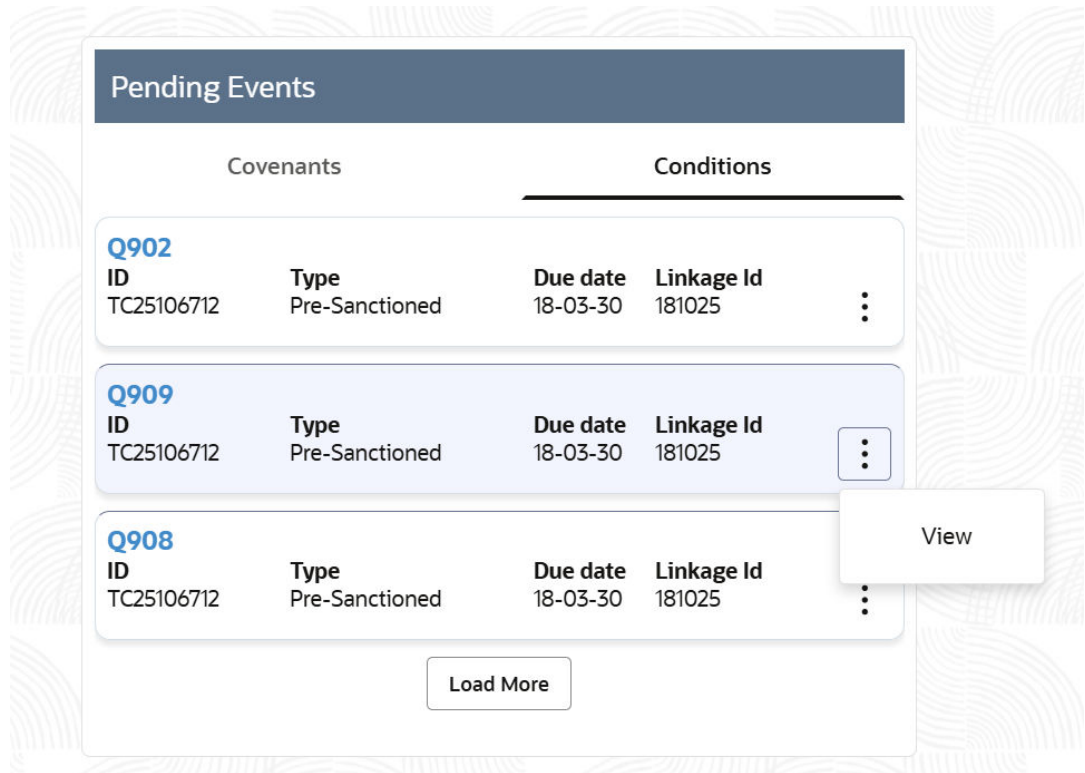
Figure 2-21 Pending Events - Menu



The **Covenants Details dialog** displays.

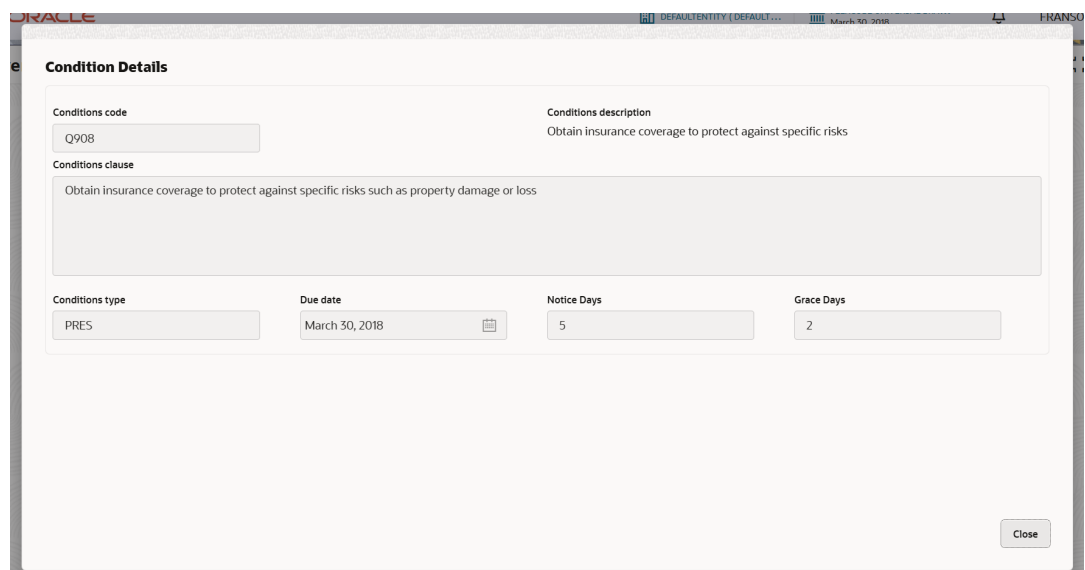
2. Similar to Covenant tab, user can select **Conditions** tab to view the list of Conditions.

Figure 2-22 Pending Events - Conditions tab



- Click on the menu in each Condition linkage list item and select **View** option. The **Conditions Details** dialog displays.

Figure 2-23 Pending Events - Condition Details



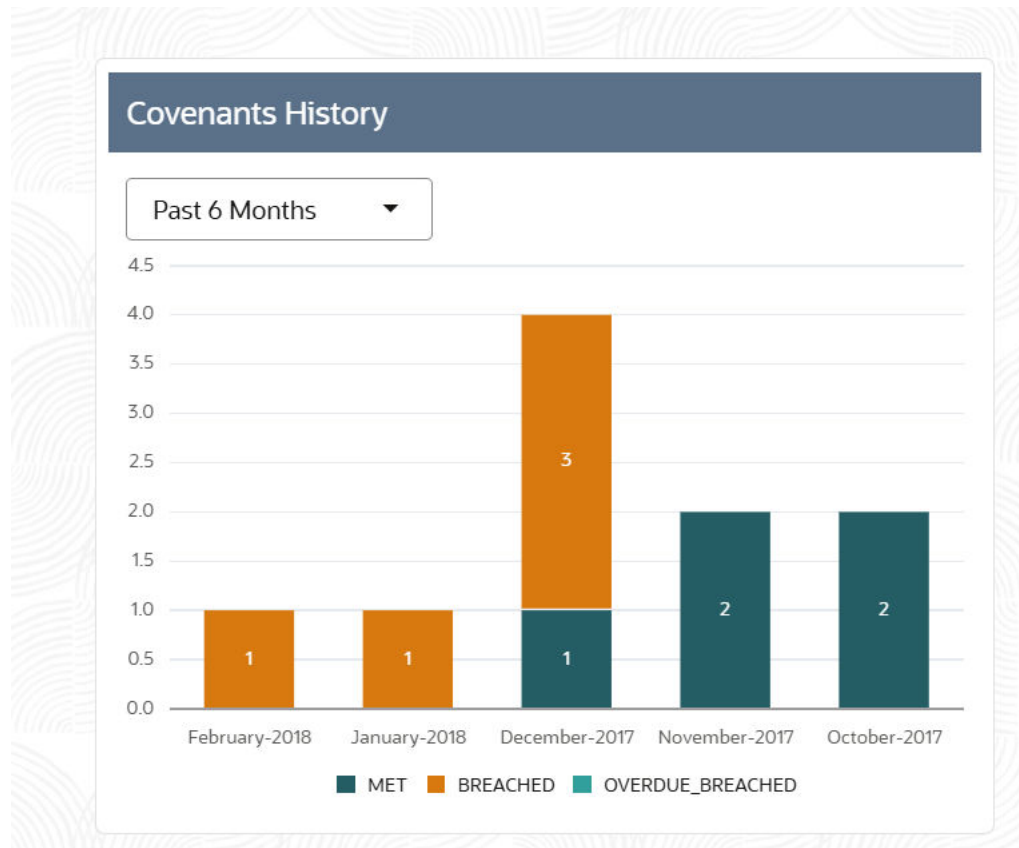
- Click **Initiate**, a condition tracking task will be initiated and respective item will be removed from the conditions list.
- When the list has more items, click **Load More** button to get the more items on the page.

2.7 Covenants History

This topic provides detailed information on the Covenants History tile available in the Covenants and Conditions Dashboard.

In this tile, the user can view the history of tracking completed covenant records for the selected customer. The bar chart displays based on the **MET**, **BREACHED**, and **OVERDUE_BREACHED** compliance type.

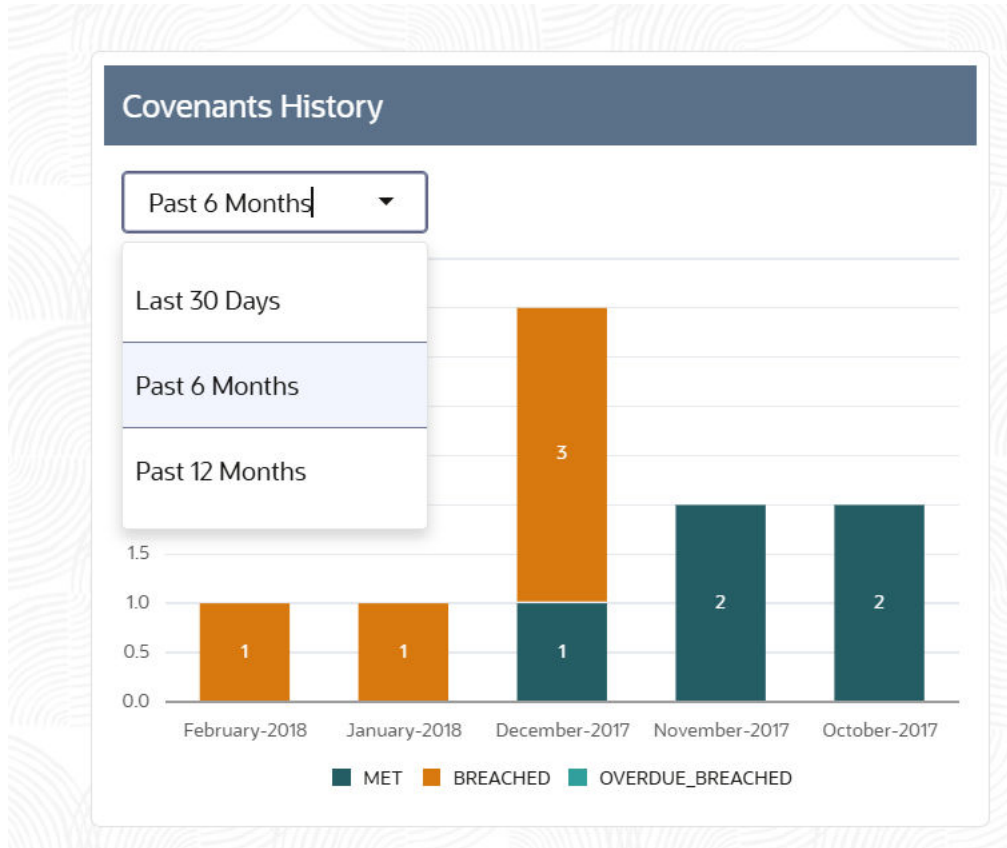
Figure 2-24 Covenants History



User can select one of the following options from the drop-down and view the tracking history for the selected cycle.

- **Last 30 Days**
- **Past 6 Months**
- **Past 12 Months**

Figure 2-25 Covenants History - Period cycle



Once the user click on any bar in the chart, it will redirect to the respective detail page.

Figure 2-26 Covenant List

Covenant List		
POSTMANAU020	Covenant Type: Financial	Frequency: Monthly
Linkage Entity Id: 222515635	Target: 100000	Due Date: October 10, 2019
Linkage Type: Facility		
POSTMANAU019	Covenant Type: Financial	Frequency: Monthly
Linkage Entity Id: 222515635	Target: 100000	Due Date: October 10, 2019
Linkage Type: Facility		
POSTMANAU022	Covenant Type: Financial	Frequency: Semiannual
Linkage Entity Id: 222515635	Target: 100000	Due Date: October 10, 2019
Linkage Type: Facility		

Page 1 of 1 (1-3 of 3 items) | < 1 >

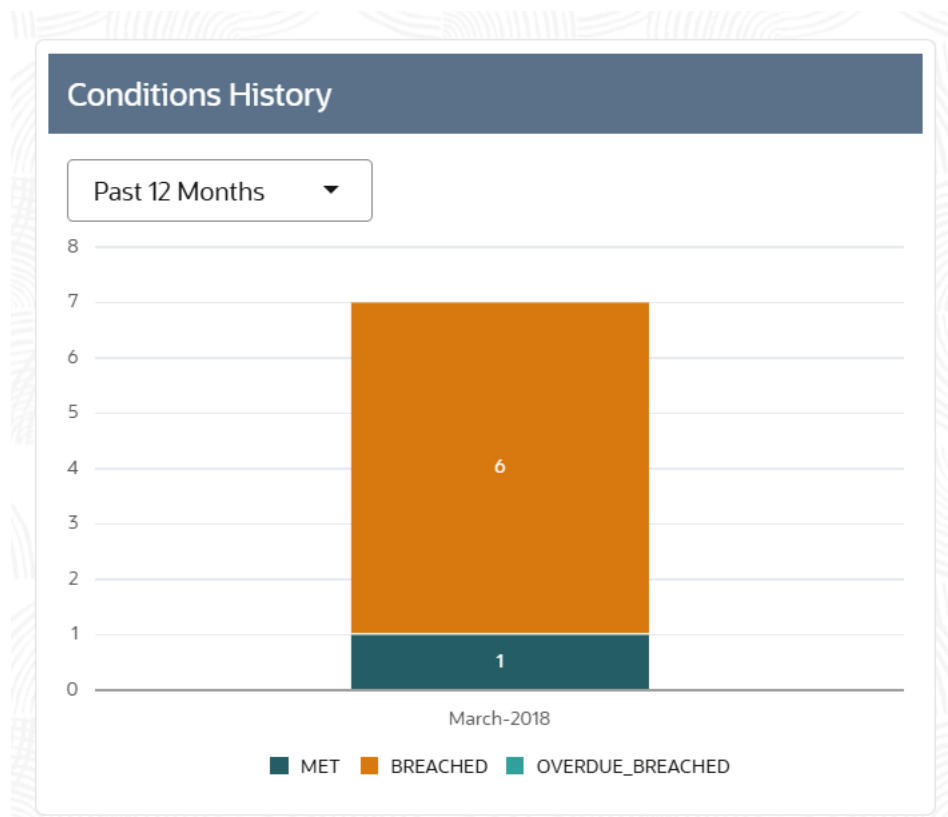
Close

2.8 Conditions History

This topic provides detailed information on the Conditions History tile available in the Covenants and Conditions Dashboard.

In this tile, the user can view the history of tracking completed conditions for the selected customer. The bar chart displays based on the **MET**, **BREACHED**, and **OVERDUE_BREACHED** compliance type.

Figure 2-27 Conditions History

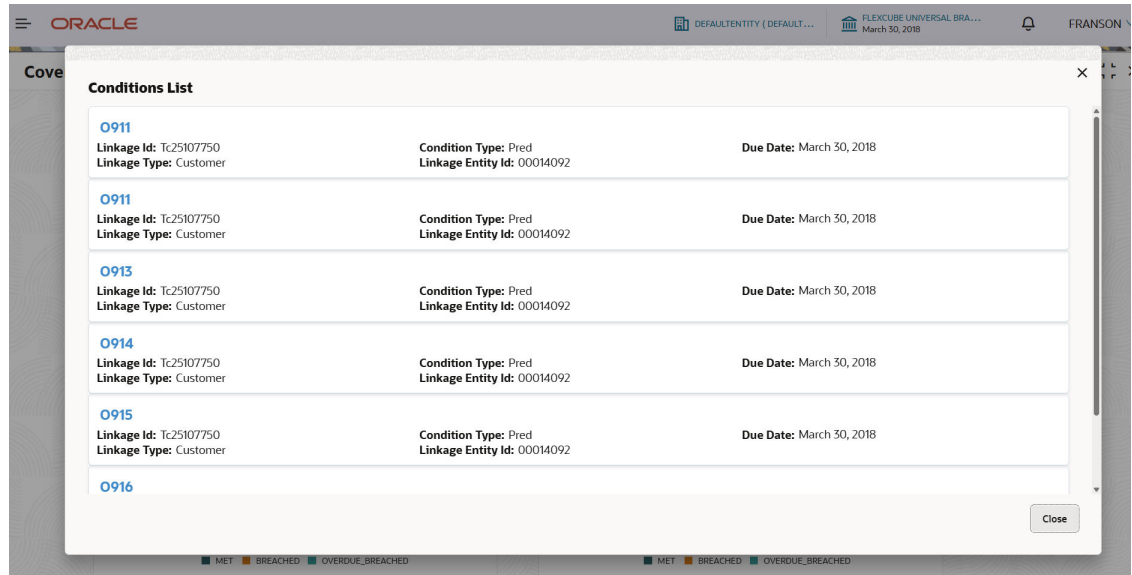


The user can select one of the following options from the drop-down and view the tracking history for the selected cycle.

- **Last 30 Days**
- **Past 6 Months**
- **Past 12 Months**

Once the user click on a chart bar, it will redirect to the respective detail page.

Figure 2-28 Conditions List



Condition ID	Linkage Id	Linkage Type	Condition Type	Linkage Entity Id	Due Date
O911	Tc25107750	Customer	Pred	00014092	March 30, 2018
O911	Tc25107750	Customer	Pred	00014092	March 30, 2018
O913	Tc25107750	Customer	Pred	00014092	March 30, 2018
O914	Tc25107750	Customer	Pred	00014092	March 30, 2018
O915	Tc25107750	Customer	Pred	00014092	March 30, 2018
O916					

Index

B

Basic Info Section, [2-3](#)

C

Conditions Compliance Summary, [2-6](#)

Conditions History, [2-17](#)

Covenants and Conditions Dashboard, [2-1](#)

Covenants Compliance Summary, [2-5](#)

Covenants History, [2-15](#)

O

Overall Summary section, [2-3](#)

P

Pending Events, [2-11](#)

U

Upcoming Events, [2-8](#)